

*Taken from an Email:*

I really can't say enough good things about Pine State. The technicians have so much patience and integrity. Pine State has always been there when I've needed them most, like the Patriots day flood. They had my basement pumped out within 20 minutes!-I couldn't believe it! I thought these guys must be saints. They were so calm, while I was a little frantic, and fixed the problem within minutes!

They were especially on top of it during my most recent service call. I had a simple toilet replacement that my old house was not making easy. The poor guys worked their behinds off and did such a great job. Things were clogged, water was backing up, existing pipes needed to be cut, one guy was running on the roof, but they handled all the surprises as smooth as butterscotch. I was honestly "wowed." There wasn't one minute that the technicians weren't racing around working.

I also want to mention how much I love the Rinnai heater you put in for me a couple years ago. That was the best thing I could have done!

Sincerely,

Lynn Lagerstrom