

20 November, 2009

Pine State Plumbing and Heating
5 Industry Road
South Portland
Maine 04106

Attn: Lee Nicely

Dear Lee,

It has been a year since Pine State installed our Buderus boiler and water heater. So far it has worked flawlessly and is much quieter than our old system. Also the heat is more evenly distributed and therefore more comfortable.

Attached is a spreadsheet showing the CCF of gas used in each month and the total number of heating degree days based on 65 degrees F. The left column represents the 12-month time period before the new system and the right column the period after.

As you can see the total HDD for each year are about the same. However the total yearly gas use is 425 CCF less with the new system. This is a reduction in gas use of about 28%. At current gas prices this yields a 4.3% return on investment which is a lot better than the stock market has been doing.

Hope you find this information useful. Thank you for a great installation.

Yours truly,

Elmo Mackay
Portland, Maine